

## **Providing 24/7 Clinical Coverage**

Our new telehealth partner enables us to provide 24/7 access to clinicians to all of our residents. This innovative program has shown a major reduction in unnecessary acute transfers and readmissions while also improving outcomes and increasing resident and family satisfaction.

When a patient is in need of immediate medical care, with the touch of a button, one of our nurses can contact a specially trained clinician through secure video and text messaging. This service allows for immediate care and attention to be given to the resident any time, day or night.

## **Program Benefits**

- ✓ Maximize all benefits for value-based and insurance programs
- ✓ Eliminate care gaps
- Gain better visibility to patients
- ✓ Improve care quality
- ✓ Mange higher acuity patients
- Improve patient and family satisfaction

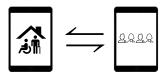
#### **Proven Results**

25%+ average reduction in 30-day readmissions

90%

of encounters result in avoidance of acute hospital transfers

# **Technology**





Easy documentation, secure text messaging, and telemedicine.

### **Clinical Service**



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